QUALITY ENHANCEMENT AND QUALITY COUNTS

Quality Enhancement and Quality Counts are child care quality improvement programs using technical assistance, mentoring, training, quality improvement plans, and equipment/materials funds to produce measurable improvements in the quality of care provided to young children through First Steps local partnerships in 18 counties.

How are we faring?

62% of directors have completed at least some formal training in early childhood education
53% of teachers have completed at least some formal training in early childhood education
85% of directors feel the Quality Enhancement or Quality Counts program has met their needs extremely or very well
75% of teachers feel the Quality Enhancement or Quality Counts program has met their needs extremely or very well

Areas of Success
- Classroom, Materials & Resources: 14 mentions
- Training Content: 32 mentions
- Relationship and Feedback from Technical Assistance Providers (TAPs): 86 mentions

Areas for Improvement
- More frequent TAP visits: 13 mentions
- Communication: 9 mentions
- More Training/Professional Development Opportunities: 18 mentions

Next Steps
- Develop SC First Steps TAP Orientation
- Build Professional Development and Learning Communities Opportunities for TAPs
- Expand Child Care Director Networking and Learning
- Increase Support for the Business Side of Child Care

Number of Respondents: 153
51 Directors & 102 Teachers
Number of Counties: 8

Dark teal represents counties that participated in the survey and light blue represents counties that were invited but did not participate in the survey.

"I'm so glad our center participates in this program."
Director, Spartanburg County

"I love all aspects of the program. It helps improve the overall quality of the program in which they are helping. The support received from Quality Counts is amazing."
Teacher, Spartanburg County

"Continue to work towards providing training courses to meet the needs of the educators."
Director, Dorchester County

"Weekly updates on what is working and what needs work from the quality coaches. This will have directors support the work of the quality coaches between visits."
Director, Beaufort County

"Develop SC First Steps TAP Orientation"
Build Professional Development and Learning Communities Opportunities for TAPs

"Expand Child Care Director Networking and Learning"
Increase Support for the Business Side of Child Care

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Teacher, Spartanburg County